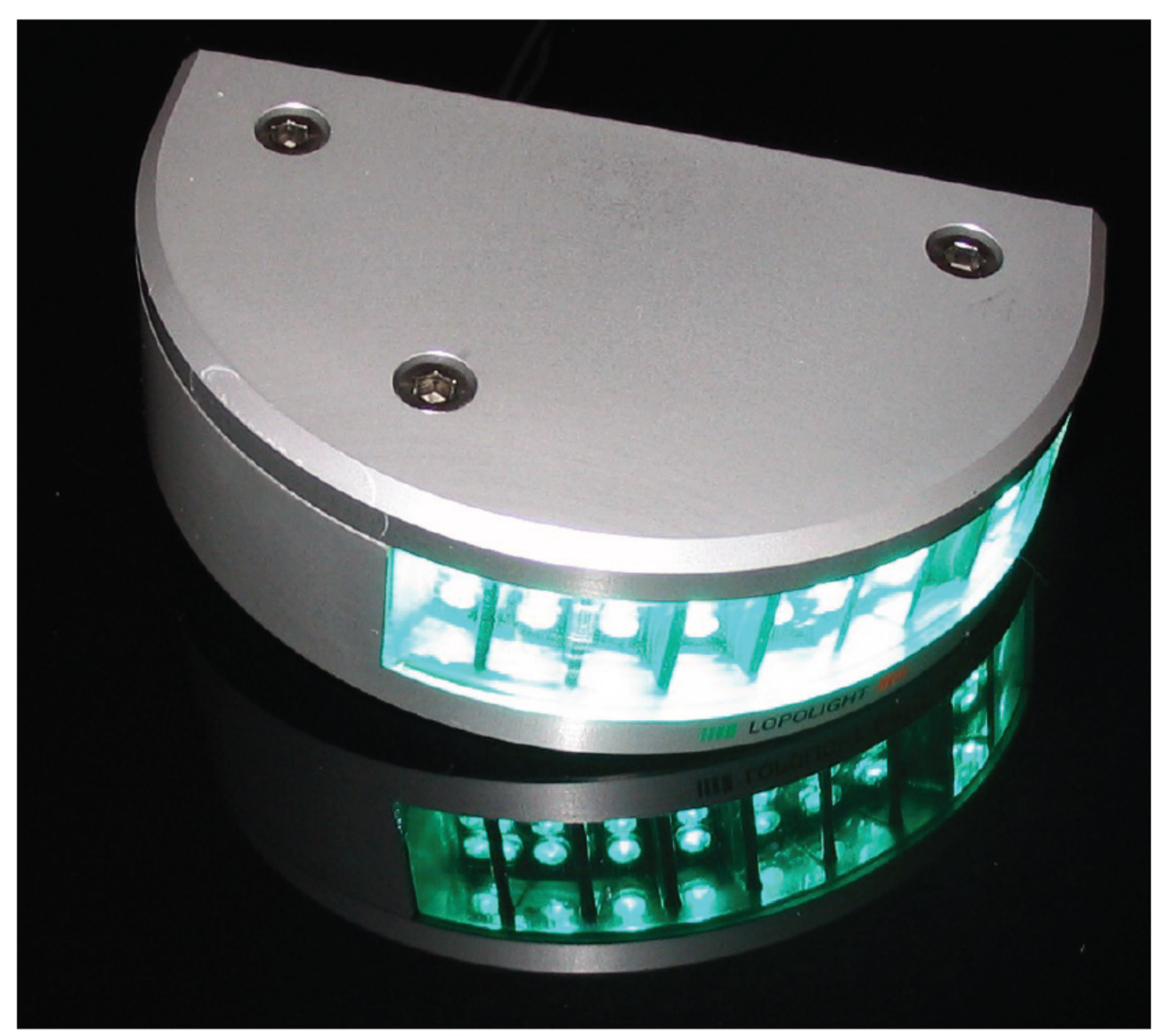


WHERE CREDIT IS DUE



Lopolight USA, distributed by Euro Marine Trading and maker of this LED bow light, is among the participants in our current LED tri-color light test. Look for the review in an upcoming issue.

friendly and helpful, and it's a company I would recommend highly for standing behind the product they sell. Hats off to OGM!

Key Stage
Camden, Maine

GLOBE MOTORS

I have an ancient Tiller Master autopilot that was okay 23 years ago, when I bought my 1966 Alberg 30. The Globe gear-motor petered out last year, and I learned that a new one would have to be special ordered from Globe Motors (www.globe-motors.com, 334/983-3542) for \$500 with 10-weeks lead time. After some discussion with the very gracious Bobbie Eldridge in their repair facility in Dothan, Ala., they agreed to rebuild it for under \$200. It came back like a brand new motor, and the ancient pilot works better than ever. They even took my personal check without the whole rain dance of credit checks! Outstanding service!

Dan Sternglass
Watcher of the Skies, Alberg 30
Cayuga Lake, Ithaca, N.Y.

SHURFLO

I recently had trouble with my Shurflo (www.shurflo.com) washdown pump manufactured in 1995. I disassembled the pump and found the problem to be a cracked plastic part of the pump case that was allowing the pump to suck air rather than pump water. With some trepi-

dation, I contacted Shurflo. I was pleasantly surprised when I talked to Tom in Elkhart, Idaho, and he said he'd send me the part. A short time later, I received not the part requested, but a like new, rebuilt 1997 Shurflo washdown pump. Since I still had my original pump with only a cheap small plastic part keeping it from being a serviceable pump, I called Tom again, thanked him profusely for the rebuilt pump and requested the part to my pump that was still broken. (I figured it would be nice to have a backup pump.) He again was most helpful and sent me the part, so I now have a spare. The service was outstanding.

Bob Kane
Cheers, Sabre 362
Lottsburg, Va.

FORESPAR

In 2004, I bought a set of davits from Forespar (www.forespar.com), and while I had to clean them of occasional surface rust, I considered it part of routine maintenance. On a trip to Mexico last year however, I didn't have the time to clean the stainless as regularly as I would have liked. As a result, when I returned, the davits were covered in rust. When I contacted Forespar to ask about a solution, Randy Risvold advised me that the davits built that year used an incorrect alloy. After sending him photos and receipts, he mailed out an entirely set of new and improved (and more expensive) davits, charging me only for shipping. Forespar has demonstrated customer service above and beyond all expectations. I'll be a customer for life.

John Marshall
Shannon 38
Marina del Rey, Calif.

EURO MARINE TRADING

When my bow running light, an LED, stopped working, I was surprised as I thought these were made to last a long time. I contacted the Lopolight USA representative, Euro Marine Trading Inc. (www.euromarinetrading.com), and was told that it was covered by a five-year warranty. I had a new light on my boat in less than a week.

Harry Koerner
Take Five, 2001 Pacific Seacraft 31
Oriental, N.C.

OGM

Several years ago, I purchased a Tri-color/Anchor Light with LED technology from OGM (www.orcagreen.com). After a few seasons, I became aware of a water leak, rendering my tri-color light inoperable. I contacted the company, and even though it was out of warranty, they offered to replace my damaged light with a factory-rebuilt unit. OGM representatives were very



Dan Sternglass' 1966 Alberg 30 rests at the dock. After two decades of service, the boat's tillerpilot motor got an overhaul from Globe Motors, and it's operating like new again.